



GTAC-Portal: https://www.plm.automation.siemens.com/de_de/support/gtac/

1) Upload & Download area



← → ↻ Sicher | https://www.plm.automation.siemens.com/en_us/support/gtac/



Global Technical Access Center (GTAC)

Responsive and Specialized Support

▶ Siemens PLM Software ▶ Site Explorer ▶ Community ▶ Store ▶ Contact

▶ Home ▶ Maintenance, Enhancements and Support ▶ GTAC

Explore GTAC and discover your solution

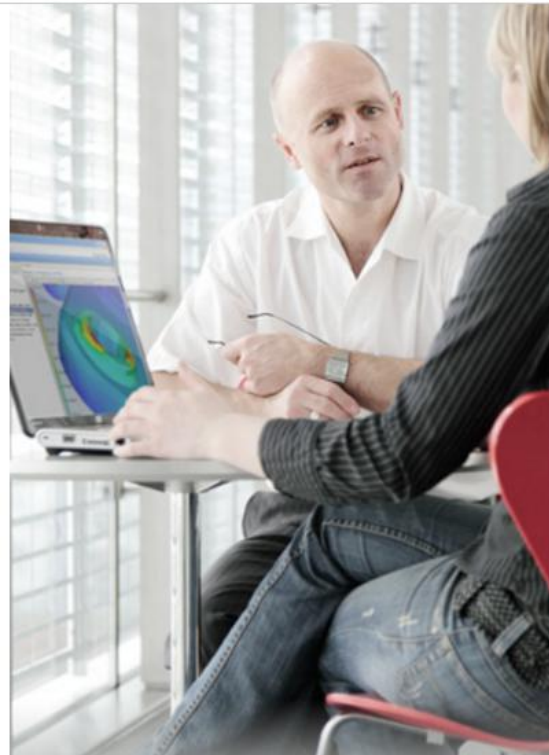
- ▶ **Contact Support**
- ▶ Create or Update an Incident Report
- ▶ Documentation
- ▶ Solution Center
- ▶ Hardware and Software Certifications
- ▶ License Management
- ▶ **Download and Upload Files**
- ▶ WebKey Account Management
- ▶ Featured Services
- ▶ Siemens PLM Community

Contact Support

When you call GTAC for support, your call is answered by an automated attendant. You will be asked to key in your SoldTo ID, then given a number of support options and asked to select the option corresponding to your specific need. Your call is then directly connected to the subject matter experts in your selected area.

If you are a customer of one of our partners, you should contact them first to determine who is your first line support provider. If your first line support is provided by one of our partners, they will contact us on your behalf if needed to respond to your issue.


To see a complete list of our support phone numbers, please refer to the resource GTAC Global Support Telephone Numbers.



2) Example: Download TC / NX







← → ↻ Sicher | <https://download.industrysoftware.automation.siemens.com>



Global Technical Access Center (GTAC)
Responsive and Specialized Support

Siemens PLM Software ▶ Site Explorer ▶ Contact

> Home > Training & Support > GTAC > Siemens PLM Download Server

 Download  Upload  Help  Useful Link

Search for File Name for Full Product or Product Updates

Product Filter

- JT Open
- Mechatronics Concept Designer
- Metaphase
- NX**
- NX CAST
- NX Marine Drafting Add Ons
- NX Nastran
- NX Tools
- PLMXML Toolkit
- ROBCAD (Unix and NT)
- Siemens PLM Documentation Server
- Siemens PLM Licensing
- Simcenter 3D
- Solid Edge
- Teamcenter and Teamcenter Rapid Start
- Teamcenter Enterprise

NX

- Full products
 - Linux (64-bit)
 - MacOS
 - Windows (32-bit)
 - Windows (64-bit)
 - 1. nx-10.0.0-64bit.README.TXT - 2,186 bytes - [Dec 18, 2014](#)
 - 2. nx-10.0.0-64bit.zip - 2,863,037,590 bytes - [Dec 18, 2014](#) - [View Contents](#)
 - 3. nx-11.0.0.README.TXT - 2,255 bytes - [Jul 29, 2016](#)
 - 4. nx-11.0.0.zip - 4,731,218,403 bytes - [Jul 29, 2016](#) - [View Contents](#)**
 - 5. nx-8.0.0-64bit.README.TXT - 2,280 bytes - [Sep 1, 2011](#)
 - 6. nx-8.0.0-64bit.zip - 2,131,294,846 bytes - [Sep 1, 2011](#) - [View Contents](#)
 - 7. nx-8.5.0-64bit.README.TXT - 2,336 bytes - [Oct 19, 2012](#)
 - 8. nx-8.5.0-64bit.zip - 2,589,275,373 bytes - [Oct 19, 2012](#) - [View Contents](#)
 - 9. nx-9.0.0-64bit.README.TXT - 2,328 bytes - [Oct 1, 2013](#)
 - 10. nx-9.0.0-64bit.zip - 3,002,156,788 bytes - [Oct 1, 2013](#) - [View Contents](#)
 - Add-Ons
 - Documentation
 - Machinery library
- Product updates